

GRP Composite Doors

Warranty Cover

GRP composite doors supplied through GAP Ltd are provided with a warranty to the original invoice holder only, and are valid from the date of invoice. Warranties are only valid if installed and maintained in accordance with GAP's GRP Installation Guide.

White and coloured doors are guaranteed not to discolour within the tolerances of 3-4 on the Grey Scale Rating, under normal weathering conditions for a period of 10 years in accordance with BS EN ISO 11341 for paints and varnishes. Darkwood and Oak finishes are guaranteed for 5 years. Doors will not crack, bend, warp or bubble beyond manufacturing tolerances under normal weather conditions for a period of 10 years.

All seals within the door will retain good visibility, and all glazing seals will remain intact for a period of 10 years. All glass units will retain structural integrity for a period of 10 years.

Furniture including Handles, Letterplates, Knockers, and Numerals are guaranteed for a period of 2 years (excluding surface finish). A gradual reduction in operating performance can be expected due to normal wear and tear commensurate with age.

All locking systems are guaranteed to function under normal use, for a period of 5 years from date of manufacture, provided the locks are maintained in accordance with GAP GRP Door care instructions. A gradual reduction in operating performance can be expected due to normal wear and tear commensurate with age. We do not accept liability for any losses (direct or consequential) resulting from any claim against this warranty, including any costs incurred for refitting by installer or by third parties whatsoever.

The Warranty will be void if the product has been altered in any way from original order, including retrospective fitting of furniture, hardware or painting.

All damaged or missing items must be reported in writing within 48 hours of delivery, to GAP's customer service department (E: customerservice@gap.uk.com), otherwise any claim will become void. All warranty claims will be investigated by the customer service department. GAP reserves the right to refuse a claim if deemed it not to be manufacturing fault or not covered under the terms of the warranty.

This warranty excludes damage from neglect, misuse or impact (wilful or otherwise), wear and tear, use as a commercial entrance, any damage or fault caused by incorrect installation, failure due to building subsidence, modifications or alterations made and acts of God. All glass designs or furniture that includes Lead, Brass or Gold effects will weather naturally.

Warranty Cover

	GRP Door	Credit Evidence Required
White Doors	10	FOC with Sufficient Evidence
Coloured Doors	10	FOC with Sufficient Evidence
Darkwood & Oak Doors	5	FOC with Sufficient Evidence
White Frame	5	FOC with Sufficient Evidence
Foiled Frame	5	FOC with Sufficient Evidence
Glass	10	FOC with Sufficient Evidence
Lock Mechanism	5	FOC with Sufficient Evidence
Barrel	5	FOC with Sufficient Evidence
Lock Keeps	5	FOC with Sufficient Evidence
Threshold None Foiled	5	FOC with Sufficient Evidence
Handles	2	FOC with Sufficient Evidence
Letterplate	2	FOC with Sufficient Evidence
Knocker STD	2	FOC with Sufficient Evidence
Spy viewer	2	FOC with Sufficient Evidence
Numbers	2	FOC with Sufficient Evidence
Hinge	2	FOC with Sufficient Evidence
Q - Lon	2	FOC with Sufficient Evidence
Brush Pile	2	FOC with Sufficient Evidence